

Maribeth Crupi Physical Therapy LLC
314 Main Street Suite 101
Wilmington, MA 01887
Phone: 978-447-5793 Fax: 978-447-5793

Welcome New Patient!

Thank you for choosing Maribeth Crupi Physical Therapy LLC (MCPT LLC) for your care.

MCPT LLC is dedicated to providing the highest quality of outpatient physical therapy for all individuals, and the dancer patient and adolescent athlete in particular. Our Strength is the treatment of orthopedic conditions utilizing manual therapy techniques and custom exercise prescription. We are committed to educating our patients on the source of their conditions and the manner in which they may facilitate their return to wellness.

Maribeth Crupi, PT and her entire staff are highly educated with advanced training in specialized treatment techniques in physical therapy. A dedication to pursuing professional continuing education ensures a high standard of evidence-based patient care. We are committed to following high standards of legal, moral, and ethical integrity.

Treatments: All treatments are one-on-one with a physical therapist. We all routinely collaborate on the care of all our patients to further promote optimal treatment strategies.

What to Bring:

- **Prescription/MD Order and Referral /Insurance approval if applicable* (helpful to fax ahead: 978-447-5793)**
- **Insurance card**
- **Fully completed intake form (helpful to fax ahead)**
- **X-ray, MRI and any other kind of imaging of specialty service report for the problem for which you are seeking care (helpful to fax ahead)**
- **Water bottle, even at first visit**
- **Loose tank top or camisole for upper body treatment areas (sports bras tend to be too tight and cover the spine in areas often needing to be assessed and treated)**
- **Loose fitting shorts for lower body treatment areas**
- **List of Current Medications**

Payment for Services: Cash, check, health savings/benefits cards, and credit cards are accepted. In order to maintain a practice model that allows for the time and individual care we provide, it is mandatory that we receive payments and co-payments at the time of your visit. Patients who are still satisfying a deductible are required to place credit card information on file with our office. Once you have received your EOB (estimation of benefit), prompt payment to MCPT LLC is expected. If payment is not made within a month of receipt of your

EOB and/or invoice from MCPT LLC, then we reserve the right to use your credit card on file for payment.

Amy Scarpa, our billing manager, is happy to assist with gaining information on your insurance benefits, but please keep in mind that it is **ultimately the responsibility of the patient or responsible party to know what their benefits are. MCPT LLC does not assume responsibility for incorrect information we may receive from your insurer regarding your benefits. If payment is not made to MCPT LLC due to such misinformation, it is the responsibility of the patient or responsible party to make such payment.**

*While Massachusetts law allows a physical therapist to practice without a prescription from a physician, to our knowledge all insurers reimbursing for care in Massachusetts currently require you have a prescription for physical therapy. Unless you are paying privately for your care, you must have the prescription, and if required by your insurer, a referral may also be necessary for your care (common with HMO plans). Prescriptions and referrals are two distinct items.

Any payment questions not covered in this letter may be discussed with Amy.

Special Services: In keeping with offering the most progressive and clinically proven patient care strategies MCPT LLC is a provider of Dry Needling therapy and Iontophoresis Therapy, among others. Unfortunately, the insurance industry is not always in agreement with the benefits of these approaches and as such most, but not all insurers, do not reimburse for these services. You will be informed ahead of time if such services are recommended for your care. MCPT LLC makes every effort to offer cost effective pricing to help avoid that being a consideration in your decision to accept these forms of treatment.

Cancellation Policy: Cancellations without at least 24-hour notice are subject to a \$45 - 75 cancellation fee. Our practice has a waiting list of patients to be seen, thus our concern about cancellations is related to our wanting to be able to keep all treatment time available to patients. Since we average a full hour with each patient w/o double booking, it is also a financial consideration for our practice in order to be able to maintain our treatment model.

We look forward to offering you the best possible care to place you on the path to wellness!

Respectfully,
Maribeth Crupi, PT
Practice Owner