

Maribeth Crupi Physical Therapy LLC



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Welcome New Patient!

Thank you for choosing Maribeth Crupi Physical Therapy LLC (MCPT LLC) for your physical therapy needs.

MCPT LLC is dedicated to providing the highest quality of outpatient physical therapy for all individuals, and the dancer patient in particular. Our Strength is the treatment of orthopedic conditions utilizing manual therapy techniques and custom exercise prescription. We are committed to educating our patients on the source of their conditions and the manner in which they may facilitate their return to wellness. Maribeth Crupi, PT, Robin Taylor, DPT, and Courtney Lawler, DPT each have specialized skills to offer treatments designed to promote best possible outcomes. A dedication to pursuing professional continuing education ensures a high standard of evidence-based patient care. We are committed to providing a health care practice that follows high standards of legal, moral, and ethical integrity.

Treatments: All treatments are one-on-one with Maribeth, Robin or Courtney. We routinely collaborate on the care of our patients to assure optimal treatment strategies, and will commonly offer treatments to each other's patients to allow the benefit of a different therapist's perspective. To assure continuity of care, MCPT LLC employs a comprehensive electronic medical records system that allows each treatment to be thoroughly documented and includes the projected plan of care for the next visit.

Payment for Services: Cash, check, health savings/benefits cards, and credit cards are accepted. In order to maintain a practice model that allows for the time and individual care we provide, it is imperative that we receive payments and co-payments at the time of your visit. Those patients fulfilling high insurance deductibles are requested to make a partial payment at the time of their visits in the amount of \$40. This will help defray your need to pay a large sum at one time, as it is customary for insurers to group multiple visits in one statement/Estimation of Benefits (EOB) notice. Once you have received your EOB, prompt payment to MCPT LLC is expected. If you would prefer to pay our fee-at-time of service rate in lieu of working towards fulfilling your deductible, we are happy to offer that option. You will be asked to sign an acknowledgement of waiver of insurance benefits. Payment in full must be made at each visit in order to pursue that method of payment.

Amy Scarpa, our billing manager, is happy to assist with gaining information on your insurance benefits, but please keep in mind that it is ultimately the responsibility of the patient or responsible party to know what their benefits are, and to obtain the appropriate referrals and approvals for MCPT LLC to receive payment for our services. If we assist with that process and are misinformed by you or your insurer, you will be responsible for payment of any treatments where insurance coverage is denied. Any payment questions not covered in this letter may be discussed with Amy.

Cancellation Policy: Same day cancellations are subject to a \$40 cancellation fee. If we are able to fill the appointment, the fee will be waived. Our practice has a waiting list of patients to be seen, thus our concern about cancellations is related to our wanting to be able to keep all treatment time available to patients. Since we average a full hour with each patient w/o double booking, it is also a financial consideration for our practice in order to be able to maintain our treatment model.

We look forward to offering you the best possible care and education to place you on the path to wellness!

Respectfully,

Maribeth Crupi, PT

Practice Owner